

Report of: Head of Stronger Communities

Report to: Inner North East Community Committee
(Chapel Allerton, Moortown and Roundhay)

Report author: Localities Officer - Zahir Lunat

Date: 1 March 2021

for consideration

Inner North East Community Committee – Update Report

Purpose of report

1. To bring to members' attention an update of the work which the Communities Team is engaged in, based on priorities identified by the Community Committee. It also provides opportunities for further questioning, or to request a more detailed report on a particular issue.
2. This report provides regular updates on some of the key activities between Community Committee meetings and functions delegated to Community Committees, Community Champions roles, community engagement, partnership and locality working.

Main issues

Updates by theme

Children and Families - Councillor Mohammed Shahzad

Youth Service

Ensure the most vulnerable are protected

3. Upon entering the second lockdown on 05/11/20, the youth service updated all their provisions to ensure Young People across the wards felt supported and informed with respect to the latest information and guidance from the Government.

The Youth Work team recognised an increased demand for support and guidance with respect to further education. The team linked in with local partners to identify resources available and agencies who could support with the offer of future learning.

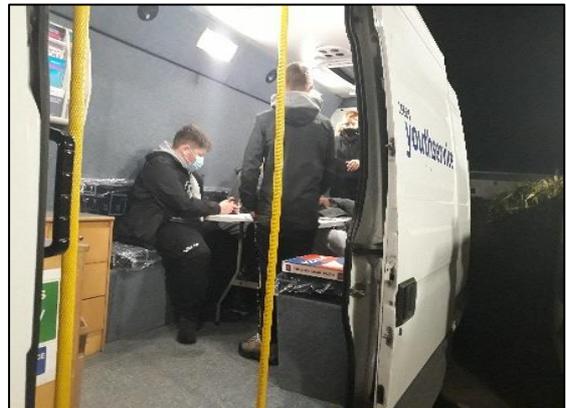


Planning and consultation with respect to a virtual offer commenced and they began to deliver Youth Work provision via Zoom. This offered Young People a further opportunity to engage with members of the Youth Team regarding a range of topics and challenges. In addition to this virtual offer they continued to offer phone calls and welfare checks to those young people who were either unable to engage with this provision or were identified as needing additional support.

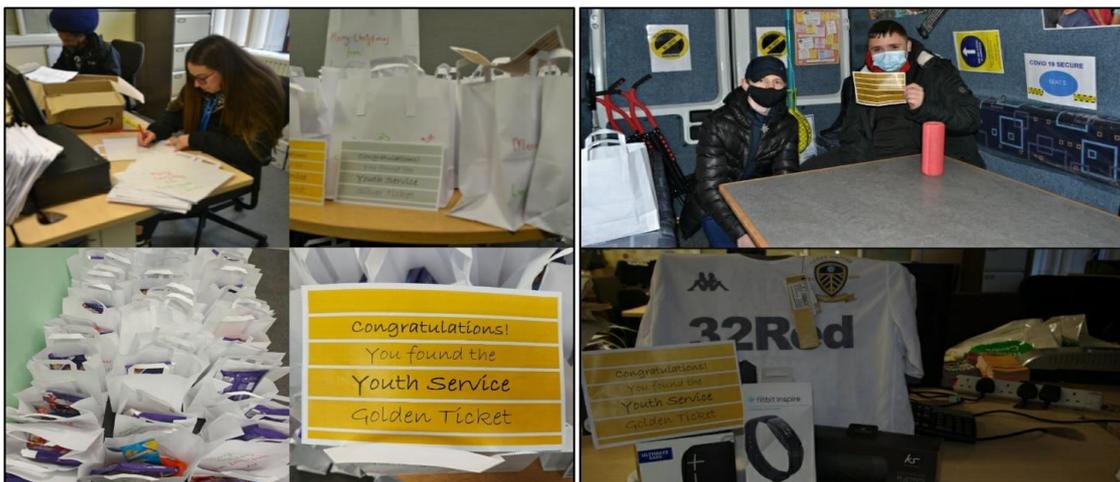
A significant amount of their detached provision delivered over the past quarter has been focused upon engaging Young People with respect the previous, current, and ongoing impact of the pandemic.

Improving social, emotional and mental health wellbeing.

4. During the last quarter Youth Service were able to take their mobile Youth Service vans back out and open the doors to Young People in the community. Ensuring the vans were made Covid Secure allowed us to once again engage with Young People in space in which they had previously identified as safe and someone where they would speak with Youth Workers. We covered various topics including education, wellbeing, substance misuse and sexual health. The return of the mobile vans proved a huge success across all wards.



5. The below pictures are a snapshot of the creation and delivery of over 100 festive wellbeing packs delivered across the Inner North East. Packs contained a range of supportive information of fun activities for Young People to complete over the festive period. They accepted a number of referrals from local partners to ensure packs were delivered to Young People who needed them the most. They also placed three 'Golden Tickets' within the bags which meant three Young People received an additional festive gift.



Support young people to make good choices and minimise risk-taking behaviours

6. When engaging with Young People in recent months there was a number of common themes with respect to what Young People missed the most during the periods of lockdown. One of these themes was the desire to return to some form of organised sporting activity. The Youth Service therefore prioritised areas in the Inner North East to ensure this was delivered as soon as possible.
7. After the Government announced that schools were to be closed for most children, it has left many of our young people without access to online learning. “This is increasing the inequalities in education, with some children having the technology to work from home whilst some do not have devices or the internet connections that are needed.
8. All Inner North East Councillors have supported local schools in their area by providing children with digital equipment – laptops/chromebooks to support home learning.
9. In the Chapel Allerton area Bracken Edge Primary School are due to receive 30 refurbished laptops. In Moortown ward area, six primary schools, a special school and two secondary schools will receive 3 chrome books each.

In Roundhay ward Roundhay school have received 15 brand new laptops specifically for children who are from deprived backgrounds and have no access to digital equipment in their homes.

Employment and Skills - Cllr Jacob Goddard (Champion)

Universal Credit

10. The table below shows the revised figures for the number of people claiming Universal Credit in the Inner North East Community Committee area that were unemployed in November 2020 is 3,494. This is an increase of 93% since March 2020 and an increase of 41 on the previous month.

Universal Credit Claimants (Not in Employment) 16-64yrs						
	March 2020		October 2020		November 2020	
	Number*	Rate**	Number*	Rate**	Number*	Rate**
Inner North East	1,814	4.0%	3,453	7.7%	3,494	7.8%
Chapel Allerton	1,019	6.2%	1,829	11.0%	1,851	11.2%
Moortown	355	2.5%	743	5.2%	757	5.3%
Roundhay	440	3.1%	881	6.2%	886	6.2%

*Number is the number of people claiming Universal Credit that are not in employment

**Rate shows the number of claimants not in employment as a percentage of the working age population

Employment and Skills Services

- The table below shows the number of people being supported from the Inner North East Community Committee area:

	Accessing Services		Into Work		Improved Skills	
	2020 (Apr – Dec)	2019 (Apr – Dec)	2020 (Apr – Dec)	2019 (Apr – Dec)	2020 (Apr – Dec)	2019 (Apr – Dec)
Inner North East	855	1,351	216	326	494	693
Chapel Allerton	437	694	121	174	246	308
Moortown	176	271	39	55	105	168
Roundhay	242	386	56	97	143	217

11. Due to the ongoing impact of COVID and the temporary closure of face to face services since March 2020, the employment and skills delivery models have been adapted and are continuing through a virtual or remote offer along with email and telephone support. During April 2020 to December 2020 8,755 people have accessed the Service, 855 of whom were from the Inner North East, a reduction of 37% when compared to the same period last year.

12. Across the city the service has supported 2,701 people into work, this reporting year (April – December 2020). 216 residents from the Inner North East have been supported into work, a reduction of 34% when compared to the same period last year. They were supported into work across all sectors with the largest numbers in health and care, food retail, logistics, distribution and transport. Over 258 new businesses were supported to recruit new staff and to provide support for staff facing redundancy. Recruitment continues in the health and care sector as it deals with winter pressures, and in digital roles across all sectors.

13. Leeds Employment Hub is a single point of contact for ESIF funded programmes and Job shops that provides tailored and comprehensive support into employment or education to all unemployed Leeds residents. A team of Employment Advisors deliver the programme by providing one to one support for eligible residents. The Service has

been successful in securing an additional £4m ESIF funding to support around 4,000 people in Leeds to improve their skills and significantly increase their prospects of moving into sustained employment. The funding is agreed from January 2021 to December 2023. This project will offer tailored preventative and remedial support to residents who are disadvantaged in the labour market. Delivery will be through the Community Hubs with Employment and Skills managing the contract with DWP.

14. The Service has been facilitating the recruitment of the Vaccinating Leeds programme on behalf of Leeds Teaching Hospital Trust, including the recruitment of Admin, Health Care Assistants and Front of House positions. The first in-take of interviews have been scheduled with roles currently ring-fenced for candidates from the Employment Hub. Interviews have been arranged for over 100 applicants, 72 of whom have passed the interview stage and are awaiting either references and or DBS/right to work checks before undergoing training with NHS.
15. Between April – December 2020 the service has supported 4,703 people across the city to improve their skills. From the Inner North East, 494 residents have completed a skills, a reduction of 29% when compared to the same period last year. Delivery of the 2020/21 programme commenced in September 2020 with 16 commissioned providers delivering online courses with an increased focus on digital skills and work focused courses. Since the start of the new academic year, September 2020, 490 courses have been advertised on the Leeds Adult Learning website.
16. New methods of Adult Learning delivery were supported to include blended learning. This has involved digital delivery through mobile phones, coupled with home learning options, remote delivery, including outdoor learning and the return to face to face learning when restrictions were lifted and delivery spaces will be reworked to ensure they are COVID secure. In addition home learning resource packs have been developed to enable a flexible approach, increasing pastoral support with a particular focus on vulnerable learners and learners who are unable to access online learning.
17. Leeds Apprenticeship Festival (LAF) will take place during National Apprenticeship Week, 8th - 12th February 2021 and will be held virtually for the first time. A dedicated webpage, created by an external organisation ODI, will host the festival. Visitors will be able to watch exhibitor Apprenticeship presentations and videos, contact employers directly, book meet and greet Q&A sessions with exhibitors and receive IAG support. 77 exhibitors have confirmed their attendance. A promotional campaign to advertise and raise awareness of the event commenced 4th January 2021.
18. The Levy Match Leeds was launched on 5th October 2020 to boost Apprenticeship numbers. Supported by a web based platform, the service enables large levy payers to transfer up to 25% of uncommitted funds to small and medium enterprises wishing to support an Apprenticeship. The online brokerage service aims to make this as simple as possible to ensure maximum levy investment is retained and invested locally to create more Apprenticeship opportunities. To date 19 SMEs and 5 Levy Payers have accessed the website and over £100,000 has been committed so far to support Apprenticeships.
19. The Kickstart Scheme, part of the Government's Plan for Jobs 2020, launched in September. The Employment and Skills service is now a registered Kickstart Gateway supporting businesses to offer 6 month paid placements for young people aged 16-24 currently on UC and at risk of long-term unemployment. Since the Kickstart Gateway

started at the beginning of October 2020, 247 placement opportunities have been submitted to DWP, offered by 62 employers.

20. A new subscription service, "The List", was launched in November 2020 through the Leeds City Council Website. Subscribers to The List receive the service's weekly job vacancies, Apprenticeships and course information. Since December 2020 those registered to receive our emails have increased by 114% to 4,685 and 17,000 emails were delivered.

- For further information please visit:
<https://public.govdelivery.com/accounts/UKLEEDS/subscriber/>
- For further information on Employment and Skills services and the support available please visit:
<https://employmentskillsleeds.co.uk/>
- For help or advice to find a job, an Apprenticeship, a course or training, please contact: esleeds@leeds.gov.uk Telephone: 0113 378 4576

Environment: Councillor Sharon Hamilton – Inner North East Environmental Sub Group

Cleaner Neighbourhood Team

21. CNT has faced a number of challenges since the pandemic hit. They have continued to work throughout but with a much reduced resource, particularly in the beginning, where they were only able to offer litter bin emptying and fly tipping removal and other issues deemed to be a public health risk. They were also unable to do much Enforcement work during the initial lockdown as lots of skip and waste removal companies were closed during this time, along with the Household Waste Recycling Centres and bulky waste collections were suspended.

22. As lockdown measures eased CNT were able to update our Risk Assessments and safe working instruction for office staff and front line workers and bring more services back. They have tried to go back to more area based work and zonal working in all of the wards as they did prior to Covid. Enforcement staff were dealing with lots of garden fires/bonfires, due to residents being forced to stay at home. Bulky waste collections are taking place and all HWSS are open. CNT continue to investigate each fly tip they come across and where evidence is found they will take enforcement action.

23. Due to another nationwide lockdown CNT have managed to keep more services running due to the safety measure they have in place. They are still running at approx. 15-20% down on staff due to Covid related issues, staff who are clinically extremely vulnerable are shielding and other staff off with Covid or self-isolating, however this fluctuates in numbers.

Table showing Environmental Enforcement activity in Inner North East area

Type	Chapel Allerton		Moortown		Roundhay	
	Totals	Totals	Totals	Totals	Totals	Totals
	Oct 2019 - Dec 19	Oct 2020 - Dec 20	Oct 2019 - Dec 19	Oct 2020 - Dec 20	Oct 2019 - Dec 19	Oct 2020 - Dec 20
Fly Tipping Enforcement	12	4	1	4	6	6
Littering Enforcement	6	3	0	3	2	0
Waste In Gardens Enforcement	14	5	3	5	3	4
Overgrown Vegetation Enforcement	3	2	12	2	17	2
Void Properties	8	0	2	0	1	3
Bins Left Out	3	4	2	4	11	3
Crew reported flytipping	354	19	34	19	32	40
Crew reported Littering	12	5	4	5	9	9
Scheduled Bulky Waste Collection	79	71	76	71	61	64
Side Waste reported	49	3	1	3	33	3
Grand Total	540	116	135	116	175	134

Community Safety - Councillor Mohammed Rafique (Champion)

Leeds Anti-Social Behavioural Team (LASBAT)

24. LASBT continues to work tirelessly, despite COVID restrictions, to try and reduce and prevent ASB across the Inner North East. Currently LASBT has 25 active cases across the committee area with no specific trends just general asb issues. As previously mentioned the various lockdowns have seen asb demand for service increase significantly as people are living at close quarters all the time and tolerance levels are exhausted.

25. Previous location issues in places such as Potternewton Park, Savile Park and various streets where unauthorised music events had been happening late last year have now ceased or at least the reporting has stopped. There are currently no emerging trends across the area and cases are largely issues between immediate neighbours though begging around the various retail centres in Meanwood remains an ongoing issue

Table showing LASBAT cases in the Inner North East area

OPENED / CLOSED October 2020

Ward	Active	Closed	Total
Inner North East	33	10	43
Chapel Allerton	17	4	21
Moortown	7	5	12
Roundhay	9	1	10

OPENED / CLOSED November
2020

Ward	Active	Closed	Total
Inner North East	32	8	40
Chapel Allerton	18	4	22
Moortown	5	2	7
Roundhay	9	2	11

OPENED / CLOSED December
2020

Ward	Active	Closed	Total
Inner North East	42	8	50
Chapel Allerton	22	4	26
Moortown	6	1	7
Roundhay	14	3	17

Health & Well Being – Cllr Angela Wenham (Champion)

Public Health

COVID-19 vaccine

Pfizer Biontech and Oxford AstraZeneca vaccines:

26. The NHS is now offering vaccinations to people who are most at risk from COVID-19. The two approved vaccines; Pfizer Biontech and Oxford AstraZeneca are safe and have been through rigorous checks, as well as extensive trials. Both vaccines do not contain any animal product or egg.
27. The vaccines are free of charge and only available through the NHS. Anyone who claims to be able to provide you with a vaccine for a fee is likely to be committing a crime and should be reported to the Police online or by calling 101. The NHS will never ask you to press a button on your keypad or send a text asking you to confirm you want the vaccine.

Priority groups to receive the first vaccine

28. The NHS is planning to vaccinate everyone in the top four priority groups including older care home residents and staff, everyone over 70, all frontline NHS and care staff and all those who are clinically extremely vulnerable.
29. People will only be able to book an appointment when you receive an invitation from your GP practice, please do not contact your GP practice or any other NHS services as you'll need to wait for your invite. When you receive your invite, please act immediately and attend your booked appointments.

30. Please continue to protect yourself and your loved ones and reduce the spread of coronavirus by following the guidelines - hand hygiene and social distancing in particular - this will help save lives.

Key facts on vaccines

- All vaccines are tested and regulated to make sure they meet safety standards
- After clean water, vaccination is the most effective public health intervention in the world for saving lives and promoting good health
- Immunisation currently prevents 2-3 million deaths every year from diseases like diphtheria, tetanus, pertussis, influenza and measles
- Vaccines protect other people in your community – by helping to stop diseases spreading to people who cannot have vaccines
- It's safe to give children several vaccines at a time and this reduces the amount of injections they need
- Vaccines teach your immune system how to create antibodies that protect you from disease
- Information about the COVID-19 vaccine can be found on the NHS website by visiting the following link [nhs.uk/CovidVaccine](https://www.nhs.uk/CovidVaccine)

We would like to ask that all our partners please share this information, via your networks, to embed the key messages highlighted:

- Please stay at home during the pandemic if at all possible and only make essential journeys.
- Keep a safe distance from others
- Wash your hands regularly, for 20 seconds.
- You must wear a face covering on public transport, in shops and in healthcare settings.
- No one in your household should leave home if any one person has symptoms
- If you have symptoms, stay at home and book a free test at [nhs.uk/coronavirus](https://www.nhs.uk/coronavirus) or ring 119.
- If you need to stay at home and have no family or friends for support, ring 0113 378 1877.
- An infographic has been produced. If you would like a copy please see below. We also have translated versions available in Arabic, Bengal, Czech, Farsi, Kurdish, Polish, Punjabi, Romanian, Slovak, Tigrinya and Urdu. Please get in touch if you would like copies of these. Please e-mail: Jonathan.Hindley@leeds.gov.uk

What signs and symptoms should I look out for?

- A high temperature,
- A new, continuous cough,
- A loss or change to your sense of smell or taste

Videos available here: <https://www.youtube.com/playlist?list=PLggQFjpTLgplq0r7-nFO9mT6j8Yk2vKBt>

- When, how and why should I get tested?
- When to get a test:

- For yourself, if you have coronavirus symptoms now (a high temperature, a new, continuous cough, or a loss or change to your sense of smell or taste).
- For someone you live with, if they have symptoms.
- If you live in England and have been told to have a test before you go into hospital, for example, for surgery.
- How to get a test:
- Apply online www.nhs.uk/coronavirus or call 119 (if you have problems using the internet) to book either:
 - Drive through test
 - Home test
 - Walk to test site at Bridge Street Community Church in Burmantofts (close to St James' hospital) – video available and posters are available in different languages. Please email to request these; Jonathan.Hindley@leeds.gov.uk
- Why to get tested:
- Testing is really important because if you know that you have tested positive for Covid-19, you can protect your family and friends.

Health and Wellbeing Partnerships

31. Please note these partnerships are currently on hold as partners have repurposed to meet the needs of local residents during the pandemic.

Organisers have recently contacted partners to check availability and are awaiting feedback from individuals and organisations.

Active Leeds

The Keeping Well at Home Programme

32. Active Leeds and Public Health created the Keeping Well at Home resources to support people that are shielding, clinically vulnerable or have mobility problems to keep moving during to the lockdown. These resources are to be extended from Monday 18th January 2021, to provide further support for people wanting to stay mobile and active at home. The new programme includes;

- Online Exercise Activities via Zoom
- IPAD Loan Scheme
- Personalised Support
- Digital activities on YouTube
- Activity DVDs
- Peer Support Groups
- Printed Resources such as the Keeping Well at Home Booklets

To request any resources or to seek support in accessing our programmes, please complete an online enquiry form <https://surveys.leeds.gov.uk/s/38MS7L/> or give the Public Health team a call.

For more detailed information about the Keeping Well at Home Programme, please look at our website active.leeds.gov.uk/keepingwellathome

Active Leeds Health Referral Programme

33. Active Leeds is accepting referrals and self-referrals to its referral programme throughout the lockdown. The programme focuses on adults and supports people who may be demotivated or just don't know where to start to become active. Each person has their own Health and Wellbeing Coach, they will support people in accessing and following a range of resources to keep them going during lockdown. To access the programme complete the online enquiry form:

<https://surveys.leeds.gov.uk/s/SLNH3/> or contact us by phone or email.

How to contact us or access programmes?

Active Leeds accepted enquires and referrals through a range of methods;

- Keeping Well at Home Enquiry Form: <https://surveys.leeds.gov.uk/s/38MS7L/>
- Online Enquiry Form : <https://surveys.leeds.gov.uk/s/SLNH3/>
- Email: Health.Programmes@Leeds.gov.uk
- Tel: 0113 3783680
- Healthcare Professionals can refer directly through the Healthy Living Template on System one.

Working Together to Keep People Well during spells of Cold Weather

34. Every year the [Cold Weather Plan for England](#) describes the actions we can all take to reduce the negative impact of cold weather on our health and wellbeing. Although there are several factors that contribute to this, in many cases simple preventative action could avoid many of the deaths, illnesses and injuries associated with the cold. Many of these measures need to be planned and undertaken in advance of cold weather.

35. Public Health takes a life course approach and aims to increase the effectiveness of interventions throughout a person's life. It focuses on a healthy start and then targets people at critical periods when they are more vulnerable to the effects of cold weather e.g. pregnancy and older age.

36. Cold weather presents risks to certain groups listed below. The ongoing Covid-19 pandemic can add and pose additional risk to those who are clinically and socially vulnerable.

Impact of COVID-19

37. A number of important risk factors are shared across cold weather and COVID-19, which may amplify an individual's risk to both hazards. The potential interactions between cold weather and COVID-19 include:

- shared risk factors amongst population sub-groups affected by both cold temperatures and COVID-19
- clinical impacts arising due to concurrence of cold weather and COVID-19

- increased exposure to cold temperatures due to change in patterns of energy use at home, fuel poverty and reduced access to warm public spaces
- reduced access to social and community networks and resources
- change in patterns of health and social care use, access and delivery and health seeking behaviour

Some things we are encouraging services in Leeds to do;

Sign up to receive Met Office Weather Alerts

38. Watch and listen for the Met Office weather alerts on TV, Radio and Internet and email all year round. These alerts can assist you with information to help your staff and clients.

Sign up to receive Cold Weather Alerts

39. These Alerts are comprised of different levels of response and actions needed based on cold weather threshold. These responses are set within the Cold Weather Plan for the UK. The thresholds have been developed to trigger an alert when severe cold weather is likely to significantly affect people's health. The alerts take account of temperature along with other cold weather threats such as ice and snow.

40. The Met Office will issue specific [Cold Weather Alerts](#) from 1 November 2020 through the Christmas and New Year period to 31 March 2021. There are five levels:

- Level 0 (long term planning, all year)
- Level 1 (winter preparedness and action, 1 November to 31 March)
- Level 2 (severe winter weather is forecast – alert and readiness)
- Level 3 (response to severe winter weather – severe weather action)
- Level 4 (major incident – emergency response, declared by central government)

Support your Workforce to become a ‘Winter Friend’

41. A Winter Friend is someone you can count on. A friendly and helpful member of the community who genuinely cares about the wellbeing of the people around them. They are thoughtful, approachable and never judgemental – sensing when someone needs a bit of support and offering a hand without expecting anything in return.

42. It could be something as simple as helping out with day-to-day tasks from gritting a neighbour's path when it gets icy to sharing local knowledge or a warming winter recipe. Anyone can sign up to become a winter friend by visiting www.winterfriends.org where they can also find resources such as purse friendly warming recipes, rainy day activities for kids, top tips on heating the home and staying warm or help and advice on where to get the flu jab.

Follow now on Twitter [@wntrfriends](#) for inspiration and ideas of what others are doing

Familiarise yourself with and make use of the NHS Help Us Help You campaign resources

43. In recent years there has been an increasing emphasis on people taking responsibility for staying healthy and managing their own health and 'Help Us, Help You' is a powerful new way to build on this.
44. The 'Help Us Help You' campaign focuses on high impact interventions such as promoting flu vaccinations, increasing medicine uptake, keeping warm and eating well. All of us can take simple steps to look after our health and of others, this includes staying warm, eating well and checking up on vulnerable neighbours. By looking after yourself and those around you, you really will be helping us help you. This campaign helps people – whether you work on the frontline or are a member of the public – to understand how you can stay well.

Other Work Programmes Supported and Delivered by the Public Health Winter Group

Emergency Food on Hospital Discharge

45. As part of Age UK Leads' Hospital to Home service, the Public Health winter group have identified non recurrent funding to support vulnerable/older residents who have experienced a crisis situation or have been discharged from hospital with no known food, support or PPE at home.
46. The support also provides the opportunity for services to identify and support the most vulnerable people who may be unable to access services in the short term. It also allows for positive conversations between patients, services and hospital departments to identify future and long term support needs around food and nutrition with appropriate referrals and support interventions put in place.

Updates from Key Services

Neighbourhood Centres

47. They provided queue markers which businesses could place on the floor and ground showing people where to queue. All businesses agreed to make available to other businesses and offer them where they saw problems occurring. We left these at 20 locations outside the city centre and in Inner North East this was: Roundhay (Manning Stanton Estate Agents) and Moortown (Rand Coffee Roastery).
48. Updates are circulated to all businesses for which we have email addresses around the city. They are sent out each week and feature the latest info on grants, new conditions / opportunities for businesses and some advice and good news stories for business. The aim is to provide all the help possible to retain the businesses in our district centres.
49. Until businesses can concentrate on development rather than survival, we have temporarily stopped launching new town teams across the city. In place they weekly visit different areas of the city to see how things are doing and obtain additional email addresses we can send the ongoing help and advice to. Roundhay, Oakwood and Meanwood are the next businesses in Inner North East to be visited which will occur in February.

Housing

50.COVID-19

Since the first lockdown started in late March the Tenant Engagement Team have continued to change the way they work due to being unable to meet residents, partners and contractors face to face. Since that time the team have;

- Continued to hold meetings on-line and have evolved to using Zoom for a number of them.
- Signposted residents to organisations who have assisted residents to converse with family / friends on-line.
- Ensured colleagues in the team are regularly contacted to dispel any feeling of isolation.
- Some team members have continued to volunteer with local charities to assist in the collection/delivery of food and prescriptions.
- The team have adapted well to working from home, staying in contact and constantly helping each other.

51.Engagement / Involvement

- Continue to keep in regular contact with groups and involved residents in the area.
- Preparing to launch a 'virtual walkabout' for the Beckhill estate on 'Your Voice Leeds' giving more people in the area the opportunity to be involved and put forward suggestions / report in areas with issues.
- Currently working with New Build Team on proposed development on Scott Hall Drive. Part of the consultation is also being completed through Your Voice Leeds.

52.Housing Advisory Panels

- INE HAP started the year in April with a budget of £39,109.79 (including a carry-over from last year of £6,063.53)
- So far this financial year 12 projects have been approved with an accumulated spend of £29,917.17. The funded projects are split into the following themes;
 - Environment and Housing 42.23%
 - Health and Wellbeing 31.22%
 - Community Safety 3.05%
- A number of environmental projects are still awaiting completion. Potternewton Court, Potternewton Heights and Button Hill as well as one project that was completed just before the original lockdown but snagging not completed. These have all been chased up.
- Still have vacancies for Housing Leeds residents on Inner North East Housing Advisory Panel
- 'Plan on a Page' for 2021/2 ready to be passed back to HAP members for approval. This version includes information around climate change emergency

53. Community Payback

- Since March 2020 teams from Payback have been unable to work in communities. It is hoped that teams (although reduced in number will be back out completing referrals in the coming months.

54. Working In Partnership

- Meetings with third sector organisation, partners continue to take place virtually via Skype, Zoom, What' app. Regular contact made with groups to advertise Funding Leeds and HAP funding

Community Hubs

The Reginald Centre

55. Their sites were adapted and are fully Covid safe, this has enabled staff to continue to provide a key service to our communities. Our staff are doing a combination of F2F work and working from home to support the service.

Customer Services F2F is limited to emergency enquiries as below:-

- Booking telephone appointments
- Booking PC slots using Net loan and using Self Service PC's
- Collecting LWSS vouchers
- Providing proofs for LWSS
- Requesting Trussell Trust e-vouchers
- Posting out of Council Tax bills
- Temporary Parking Permits
- Raising repairs
- To Drop Off documents
- To Purchase Radar Keys
- Tenancy Termination Notices

Library/PC Usage

56. They offer a combination of our browsing/non browsing model dependant on Leeds Tiers/Lockdown.

Currently due to lockdown restrictions we are using our non-browsing model. Customers can reserve books via our Order and Collect Service or book a 45 minute PC session (which can be extended if needed).

Our new 'Selection Bags' will also be available for customers to order from next week, these will have a selection of 6 books for adults or children ranging from crime, romance, key stages, picture books etc.

Job shops

57. The Job shops staff are currently working remotely with customers via email and telephone, offering the full range of services including assisting with job searching, creating or updating a CV, completing job applications and preparing for interviews.

WFH/Other voluntary duties

58. Since March 2020 the team have also assisted in various other service areas including delivering food parcels, packing food in the warehouse, Library Befriending Service, Q Matic appointments, Test and Trace, LWSS line, Golden Number line, Council Tax and Benefits telephone line and emails.

Update from Senior Localities Officer

59. The Community Cares Volunteer (CCV) scheme continues to provide a response to Covid-19 and support community members facing challenges due to the pandemic. InterACT and St Edmunds continue to support the Moortown and Roundhay wards respectively, but the Chapel Allerton ward is now being supported solely by Touchstone. Touchstone have continued the good work that they had started with partner organisations Feel Good Factor, Zest, Shantona and Space 2, and all 3 CCV Hub organisations continue to be supported by LCC Communities Team.

60. The BAME Health & Wellbeing Hub extension project is progressing with the funding package now in place and a planning submission in. Once planning consent is secured, the proposal will see an extension added to the existing building that will provide additional space for activities and better connect the building to the garden area. The project is being financed by the Chapel Allerton Ward Councillors from their Ward Based Initiative capital funding.

61. Two additional publically accessible defibrillators are to be provided in the INECC area. Working with community partners Stainbeck URC and Meanwood Valley Urban Farm, funding has been secured and the defibrillators should be in place by the spring. The Stainbeck Church defibrillator has been joint funded by Chapel Allerton and Moortown Ward Members who have also committed funds to the farm's project in addition to contributions from the INE Housing Advisory Panel and Weetwood ward Councillors

Corporate Considerations

Consultation and Engagement

62. The Community Committee has, where applicable, been consulted on information detailed within the report.

Equality and Diversity/Cohesion and Integration

63. All work that the Communities Team are involved in is assessed in relation to Equality, Diversity, Cohesion and Integration. In addition, the Communities Team ensures that

the wellbeing process for funding of projects complies with all relevant policies and legislation.

Council Polices and City Priorities

64. Projects that the Communities Team are involved in are assessed to ensure that they are in line with Council and City priorities as set out in the following documents:

Vision for Leeds 2011 – 30

Best City Plan

Health and Wellbeing City Priorities Plan

Children and Young People's Plan

Safer and Stronger Communities Plan

Leeds Inclusive Growth Strategy

Resources and Value for Money

65. Aligning the distribution of community wellbeing funding to local priorities will help to ensure that the maximum benefit can be provided.

Legal Implications, Access to Information and Call In

66. There are no legal implications or access to information issues. This report is not subject to call in.

Risk Management

67. Risk implications and mitigation are considered on all projects and wellbeing applications. Projects are assessed to ensure that applicants are able to deliver the intended benefits.

Conclusions

68. The report provides up to date information on key areas of work for the Community Committee.

Recommendations

69. The Community Committee is asked to note the content of the report and comment as appropriate.

Background documents¹

70. None.

¹ The background documents listed in this section are available for inspection on request for a period of four years following the date of the relevant meeting Accordingly this list does not include documents containing exempt or confidential information, or any published works Requests to inspect any background documents should be submitted to the report author.